



DEPARTMENT OF VETERANS AFFAIRS  
*Syracuse VA Medical Center*  
800 Irving Avenue, Syracuse, NY 13210

December 13, 2010

***"The Same High-Quality VA Care at a New Location!"***

## **Syracuse VA Awards a 5-Year Contract to CR Associates who will Operate the New Tompkins/Cortland County VA Outpatient Clinic**

**The VA Clinic will move from Cortland  
to Route 13, located between Ithaca & Dryden.**

**Cortland Clinic's Medical Staff  
Have Accepted Similar Positions at the New VA Clinic**

Syracuse VA announces that Charles Robbins Associates (CRA), Arlington Virginia, has been awarded the new contract to operate the Tompkins/Cortland County VA Outpatient Clinic for the next five years. As a result, effective February 1, 2011, the Clinic will move from its current location in Cortland, to the new location on Route 13, between Ithaca & Dryden. The Clinic currently serves 2100 Veteran men and women.

*Says James Cody, Syracuse VA Medical Center Director. "Between now and February 1st, Cayuga Medical Center, the current Clinic operator, has graciously agreed to provide the same high quality health care services, as they have done over the past 10 years at the Cortland and previously the Ithaca sites. This means that there will be no interruption of VA healthcare services for our Tompkins/Cortland County Veteran patients. We are grateful to Cayuga Medical Center for making this possible and now look forward to working with CR Associates whose commitment to Veterans has been demonstrated across the country."*

CRA is a veteran owned health service company owned and operated by Charles H. Robbins (Korean and Vietnam War Veteran) and son, Charles Robbins, Jr ("Chief"). CRA operates multiple CBOC facilities across the US, and is dedicated and committed to serving veteran's primary care needs. CRA operates six fully compliant and successful CBOC facilities in New York State.

*Mr. Robinson, Sr. stated "We are committed to an aggressive development schedule in the opening of the new, dedicated, state of the art facility in Freeville, to serve the valued veterans in the area. As a veteran myself, CRA's commitment to quality and integration with the local community is key to our success in the areas we have provided services. We are proud to serve Tompkins/Cortland County veterans, and look forward to our*

*upcoming partnership with the Syracuse VA Medical Center and area VA representatives, in assuring the highest quality of care.”*

This 5-year contract is determined by the VA’s Competitive Proposal Process.

Proposals were evaluated on the following factors:

- (1) quality of care –Joint Commission Accredited
- (2) management, experience and staffing
- (3) geographic location
- (4) past performance
- (5) price

The contract was awarded to the vendor whose proposal provided the best value and was determined to be the most advantageous to our Veterans and the VA.

Contact: GORDON SCLAR, Public Affairs Officer, (315) 425-2422; Cell: (315) 415-7275